

RAISING CONCERNS IN SQUASH

If you have concerns or questions in regard to sport integrity, child safeguarding, any kind of abuse or any issue that you feel needs to be addressed in regard to Squash – please see the information below on who you could connect and communicate with. If there is no immediate danger – please see the following organisation and contact list:

REMEMBER:
If a person is in danger – call the NZ Police on 111

ORGANISATION	CONTACT	KEY PEOPLE / ROLE	EXAMPLES OF HOW THEY CAN HELP
Squash New Zealand	E: admin@squashnz.co.nz P: 09-815 0970 W: squashnz.co.nz	Board Chairperson: Kyle Pontifex Chief Executive: Martin Dowson, martin@squashnz.co.nz Child Protection Officer: Aileen Buscke, Aileen@rrc.co.nz	<ul style="list-style-type: none"> Any issues or concerns related to Squash NZ programmes, events and/or initiatives. Any issues or concerns related to any Squash experience at the regional, club or community level. Squash NZ can provide advice and guidance aligned with our policies and procedures.
Sport New Zealand	P: 04 472 8058 W: https://sportnz.org.nz/	Sport New Zealand and High Performance Sport New Zealand have a shared purpose – to contribute to the wellbeing of everyone in Aotearoa New Zealand.	<ul style="list-style-type: none"> Community guidance portal will help you embed child and member safety into your organisations' cultures Links to take you to relevant policies and procedures, which you can download and incorporate into your processes
Squash Districts	W: squashnz.co.nz/about/districts.cfm	Depending on your needs the best options for connecting with a Squash District is usually: <ul style="list-style-type: none"> Their Board or Committee – especially their President / Chairperson Their Operations Manager. 	Any issues or concerns related to any Squash experience at the regional, club or community level.
Regional Sports Trusts	W: Sport NZ RST Directory	Your Regional Sports Trust is a great organisation to connect with if you don't feel comfortable contacting your local Squash District or Squash NZ directly. They have a range of staff that can support you to raise your concerns.	Any issues or concerns related to any Squash experience at the regional, club or community level
NZ Police	Emergency: Call 111 Police non-emergencies: Call 105 W: police.govt.nz	New Zealand Police is working with the community to make New Zealanders be safe and feel safe.	Contact the NZ Police if you have concerns regarding: <ul style="list-style-type: none"> Any criminal activity Sexual abuse Physical abuse
Oranga Tamariki	E: contact@ot.govt.nz P: 0508 326459 W: https://orangatamariki.govt.nz/	We're on a journey to ensure all children are in loving whānau and communities where oranga tamariki can be realised. We work to ensure that the voices of children and young people, whānau, hapū and iwi, alongside caregivers, Māori organisations and NGO partners, are heard as we co-design a new way of doing things.	Get in touch if you think a child or young person may be: <ul style="list-style-type: none"> unsafe or in danger of harm suffering from ill-treatment, abuse or neglect you're not sure if you should be concerned, and want advice, or just to talk things through.
Sports Tribunal of New Zealand	E: info@sporttribunal.org.nz P: 0800 55 66 80 W: sporttribunal.org.nz	The Sports Tribunal is an independent body that determines certain types of disputes for the sports sector. The aim of the Tribunal is to ensure that national sport organisations and other parties to a sports dispute, such as athletes, have access to an affordable, just and speedy means of resolving a sports dispute.	The main types of disputes the Tribunal hears are: <ul style="list-style-type: none"> appeals against decisions of National Sport Organisations or the New Zealand Olympic Committee - mostly appeals against disciplinary decisions or not being selected for a New Zealand team anti-doping violations other sports related disputes referred by agreement of all the parties
Sport and Recreation Complaints and Mediation Service	P: 0800 493 612 W: sportsmediationservice.org.nz	The service can assist individuals with a complaint or dispute in connection with sport or recreation in Aotearoa New Zealand. When an issue is raised, individuals will be provided with information on the dispute resolution options available to them, and if appropriate, will be offered early facilitation or mediation.	<ul style="list-style-type: none"> a complaint about on or off field behaviour of a coach, volunteer, parent or sportsperson; a dispute about selection for a particular team or event; a complaint about club management, culture, or a policy; a complaint of wrongdoing by a volunteer, coach, individual team member or their parent; complaints of bullying, harassment, or discrimination; a dispute about inappropriate use of social media in a sporting setting.

Make sure you raise it. There are a number of people and organisations in the New Zealand Sport System that you can talk to that can help.



Contact and communicate with people or organisation you feel comfortable with. This could be:

- Squash NZ
- Sport NZ
- Sport and Recreation Complaints and Mediation Service
- Sports Tribunal of New Zealand

Contact and communicate with people or organisation you feel comfortable with. This could be:

- Your local Squash Association
- Your local Regional Sports Trust

Contact and communicate with people or organisation you feel comfortable with. This could be:

- Your coach, manager, teacher, peers, team, club, school
- Don't be afraid to reach out to the NZ Police or Oranga Tamariki